

Supplemental Benefits Administration

Smart tech when you want it. Real people when you need it.



EBC helps Medicare Advantage plans deliver accessible, and configurable supplemental benefits — including over-the-counter (OTC), dental, vision, and wellness — with technology that simplifies administration and support that never forgets the human touch.

A Better Way to Administer Supplemental Benefits

Debit card powered by precision

- Supports multiple benefits on a single card
- SKU-level approval for OTC and grocery items
- Configured to reduce declines by limiting use to Centers for Medicare & Medicaid approved merchants

Manual reimbursement made easy

- Members can submit out-of-network expenses, including for local dentists or wellness services
- Claims processed quickly with AI-enabled OCR for accuracy and efficiency

Designed for Plans That Value Flexibility

Program Options

Configure eligible categories, benefit frequency, and merchant restrictions — and reimburse members where cards can not be used.

Co-branding Available

Custom materials and cards reflect your brand.

Accessible to every member

Serve tech-savvy members and offline populations alike, with card, web, and paper claim options.

Who We Serve

- Medicare Advantage organizations expanding their supplemental benefit offerings
- Plans serving rural or aging member populations
- Health plans needing more flexibility than national vendors allow

Why Plans Choose EBC

- Proven track record in regulated benefits administration
- Seamless integration with plan workflows
- Fast implementation and responsive support
- White-glove client service

Let's build a benefit experience your members actually use.

Contact me to learn how EBC can support your next supplemental benefit program.



Brian Connelly

VP, Business Development

Phone

(608) 829-8307
(800) 346-2126 X 150

Email

brian.connelly@ebcflex.com

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